> Calama City Brief

A brief detailing tactical and operational issues in city for expatriate visitors & residents



October 2015

Overall Threat: Medium

> Crime LOW TO MEDIUM*

- ◆ Chile as a country and Calama as a city benefits from low levels of crime. Homicide rate per 100,000 persons is 3 for Antofagasta region, compared with USA 5 & Peru 7.
- ◆ Nevertheless expatriates have a higher profile, are seen as wealthy, have less local knowledge and so are more vulnerable. ABRA linked persons may receive minor abuse/complaints due to down-sizing actions, though no such incidents so far.
- ◆ Petty crime is on rise as socio economic situation & drug use worsens, but still low. Residential burglaries and car thefts have though increased in recent years.
- ♦ In central Calama, the risk of being a victim of street robbery or pick-pocketing increases markedly after dark. In addition avoid groups of drunk youths and stray dogs.
- ♦ Exercise caution using ATMs, use those inside banks or locations like Mall.
- ◆ Use only approved Abra taxis and when driving oneself, park in official parking lots.
- ◆ Though violent armed assaults & robberies do occur this is primarily in lower income neighborhoods (marked red on p2) & are mainly disputes between criminals.

> Civil Unrest HIGH

- ♦ Calama urban area has experienced large-scale demonstrations in past months mostly by Codelco linked CTC union. Typical actions are road blockade of access & exit points to the city, particularly those leading to Codelco mines, which affects route 21 to Abra. Burning tires, masked individuals & low level aggression is standard.
- In addition social movement protests have been on the rise. Most of social protests occur in Centro area and do not affect the rest of the city but some could focus on Codelco offices, near Abra offices. Though more peaceful can cause logistical delays.
- Abide by recommendations. Be road situation aware, if caught in protest try exiting area, keep low profile (don't take photos or shout at protestors) & call UPI Security.

> Natural Hazards MEDIUM

- ◆ Calama is a seismically active zone. Earthquakes have occurred & beyond damage to buildings cause electrical power outages & breaks in communications. However building standards are high and emergency services well drilled.
- ♦ Ensure earthquake procedures reviewed and emergency exits known.

> Local Law Enforcement

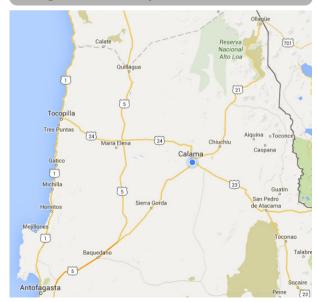
Carabineros are considered to be most professional and well-trained police force in Latin America, with low levels of corruption, good resources & solid support for companies.

Greatest Risk: Road Protest

> Medical

- ♦ Travellers do not need any specific vaccinations.
- Weather is arid and can be hot in Calama, particularly in summer from December to March. Travellers should acclimatize, use sun screen & hydrate.
- ◆ Altitude is a special issue, with the city at 2250 metres (7500 ft), Planta at 3250 metres, Mine at 4200 metres.
- ◆ Project benefits from acceptable quality hospital coverage: El Cobre +56 55 2320157 or +56 55 2320158

> Regional Area Map



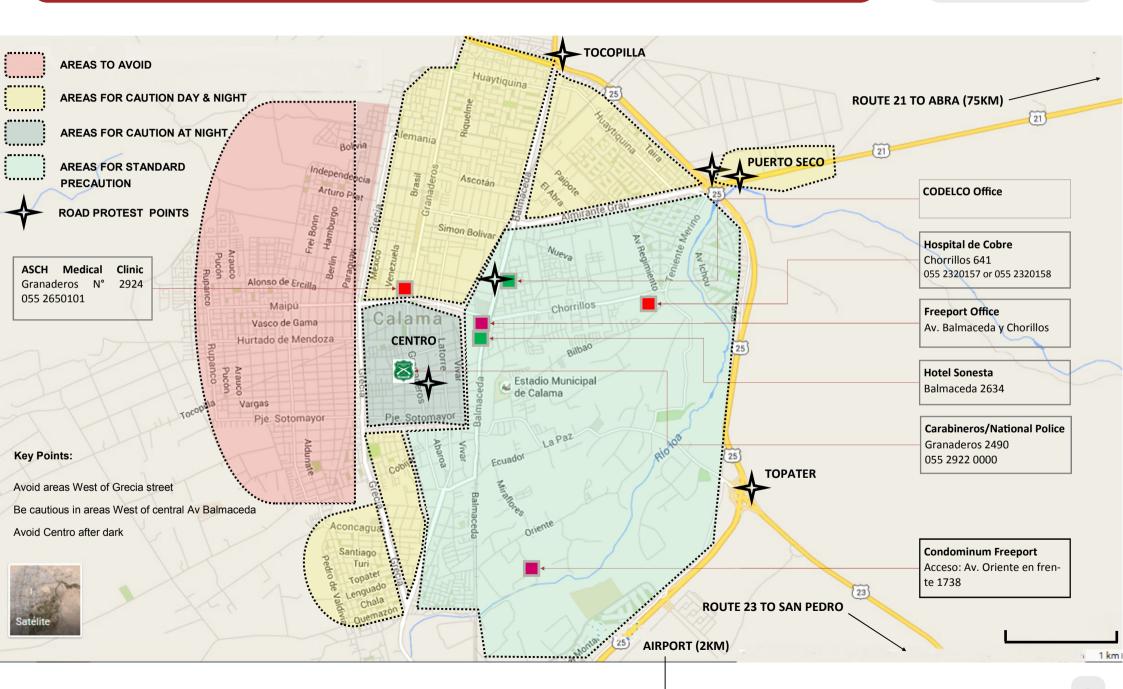
> Basic Information

- Calama is capital of El Loa Province, part of Antofagasta Region. One of driest cities in world with average annual rainfall of just 5 mm
- ◆ Temperature: Highs of 25°C in summer and lows of 1°C in winter (June to September)
- ◆ Population: 150,000 (2012 census)
- ◆ Currency: Peso (CLP) 1 Peso = 100 centavos 1 CLP = 0.0014 USD or 1 USD = 700 Pesos
- ♦ Drive on the right. Be aware, standards can be low
- ♦ Electricity: 220v / 50Hz. Two pin, bring adaptor
- ◆ Emergency services number: 132 (fire) / 133 (police) / ambulance 131 or 2650101
- ♦ International dialing code +56. To call locally delete initial 0, i.e. +56 9

> Key ABRA Contact Details

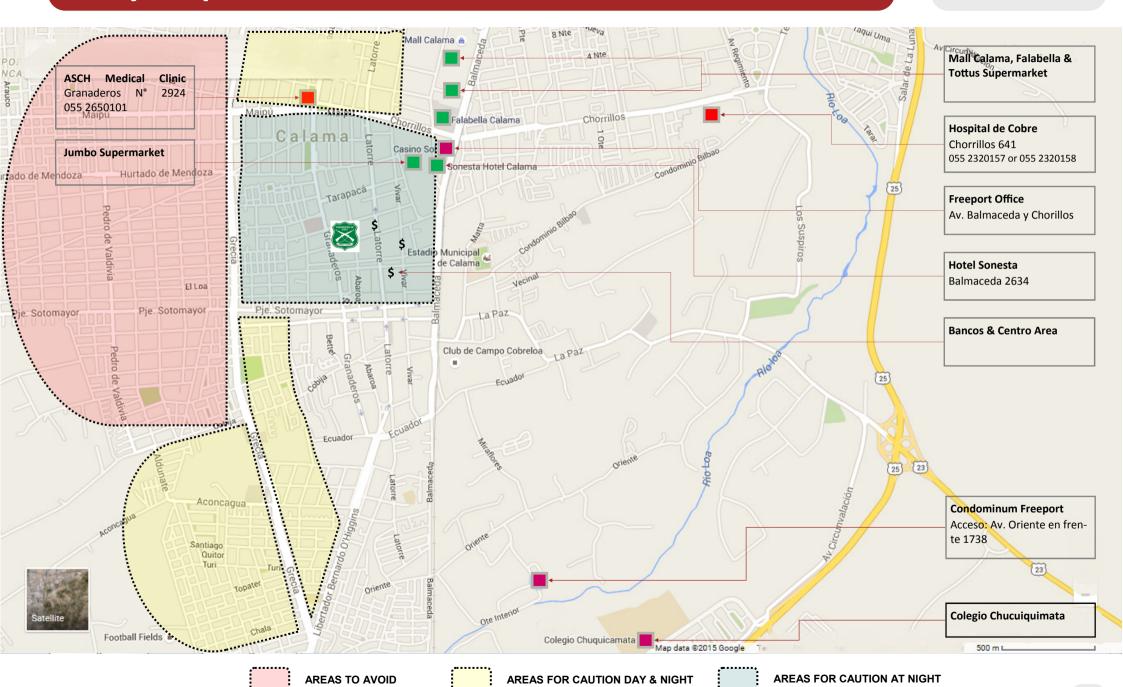
Expatriate Liaison	Ruth Rivera	+56 9 937 47464
Security UPI	Fernando Jaque	+56 9 74794266
Security	Mario Vasquez	+56 9 8903 7376
Condo Security	Pedro Torrejon	+56 55 231 4280
Guest Hse	N/A	+56 55 281 8385
Abra Office	N/A	+56 55 81 8720

> Calama Risk Map



October 2015

> City Map: Points of Interest



> Calama City.Brief

> Area Map: Calama To Project



Key Points:

Distance between Calama and ABRA Plant is 75KM, approximately 1 hour by vehicle. Plant to Ascotan is 45 minutes by vehicle.

Potential protest points